

Masergy Microsoft Direct Connect and Intelligent SIP with Encryption

FAQ for Channel Partners

What is Masergy's Microsoft Teams Direct Connect?

Masergy's Microsoft Teams Direct Connect provides PSTN calling service for customers using Microsoft Teams as a centralized collaboration platform. Masergy offers this hardware-free service integration routed directly between Masergy and the MS Teams cloud service. This service does not require any on-premise hardware. A detailed layer of call analytics and service controls is also included in the solution.

What should customers consider for Microsoft Teams calling plans?

For customers who leverage the MS Teams collaboration platform and want to embed PSTN calling services, customers should consider:

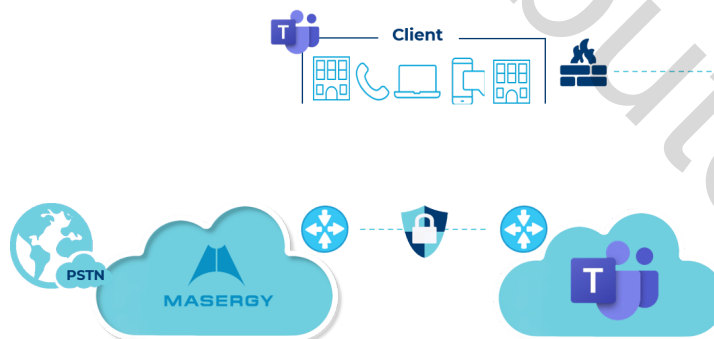
- Calling plan options which meet their needs and budget,
- Global requirements for PSTN service, and
- Functionality necessary for quality control

What are three reasons customers using Microsoft Teams need Masergy's Direct Connect service?

Masergy's MS Teams Direct Connect:

- Provides alternative calling plans tailored to customer usage
- Provides customer direct PSTN in 25 countries
- Delivers detailed layer of analytics and service controls for quality assurance

What is the architecture for MS Teams Direct Connect?





What new feature is available on Masergy's Intelligent SIP Trunk?

Masergy's Intelligent SIP Trunk is now available with encryption. For customers who want PSTN connectivity to an on-premise PBX system or as a path for cloud migration, Masergy's Intelligent SIP now offers the option to encrypt traffic.

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